Residential Self-Install Incentives
Residential Incentive Application | Form 320s

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**Customer Information**

This home is: [ ] Owner occupied  [ ] A rental property I own*

**If the home is a rental property and the owner or manager is receiving the incentive directly, a complete, accurate, and verifiable W-9 is required. Visit www.energytrust.org/w9.**

<table>
<thead>
<tr>
<th>Site address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailing address (if different than site)</td>
<td>City</td>
<td>State</td>
<td>Zip</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Primary phone</th>
<th>Home</th>
<th>Work</th>
<th>Cell</th>
<th>Other Phone</th>
<th>Home</th>
<th>Work</th>
<th>Cell</th>
</tr>
</thead>
</table>

**Utility Information**

- Electric utility: [ ] PGE  [ ] Pacific Power  [ ] Other [ ]
- Gas utility: [ ] NW Natural  [ ] Cascade Natural Gas  [ ] Avista  [ ] Other [ ]

**Site Information**

<table>
<thead>
<tr>
<th>Year built</th>
<th>Square feet</th>
<th>Number of levels</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primary heating system (check one)</td>
<td>Electric furnace</td>
<td>Ductless heat pump</td>
</tr>
<tr>
<td></td>
<td>Electric baseboard</td>
<td>Gas furnace</td>
</tr>
<tr>
<td></td>
<td>Ducted heat pump</td>
<td>Gas fireplace</td>
</tr>
<tr>
<td>Water heating fuel:</td>
<td>Electricity</td>
<td>Natural gas</td>
</tr>
<tr>
<td>Foundation/ basement</td>
<td>Crawlspace no vapor barrier</td>
<td>Full basement</td>
</tr>
<tr>
<td></td>
<td>Crawlspace w/ vapor barrier</td>
<td>Half basement</td>
</tr>
<tr>
<td></td>
<td>Garage/basement combo</td>
<td>Other</td>
</tr>
</tbody>
</table>

- Residence type (Oregon): [ ] Single-family home  [ ] Manufactured home

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**Customer Name and Signature**

*By signing below, Customer agrees to the terms and conditions of this application. Customer represents to Energy Trust that all measures have been completed satisfactorily as of the signature date below, and that any accompanying invoices or measure documentation are complete and accurate. If Customer identifies as a landlord or property owner applying for a single-family rental property incentive, Customer affirms that they own and do not reside in the property. To receive incentives, all work must comply with the Home Retrofit Specifications Manual.*

<table>
<thead>
<tr>
<th>Customer signature</th>
<th>Full name (please print)</th>
<th>Date</th>
</tr>
</thead>
</table>

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**Want your incentive faster?**

- Apply online.
- Visit [www.energytrust.org/now](http://www.energytrust.org/now)

**Steps to completion:**

1. **Call** Energy Trust to prequalify for self-installed upgrades at 1.866.311.1822.
2. **Make** an eligible energy efficiency improvement.
3. **Complete** application information, including:
   - Customer signature
   - Ensure work complies with Home Retrofit specifications
   - Attach receipts showing purchase of materials and/or equipment
4. **Submit** online form or mail, fax or email documentation together to:
   - Energy Trust of Oregon Residential
   - 818 SW 3rd Ave, #215
   - Portland, OR 97204
   - 1.866.311.1822 phone
   - 1.866.516.7592 fax
   - residentialforms@energytrust.org
5. **Receive** your check.
   - Please allow four to six weeks for incentive processing after completed application and supporting documentation are received.

**Need-to-know information:**

- Energy Trust must receive applications within 60 days from the date of installation.
- All information must be completed for processing; incomplete information will result in delayed payment or disqualification of the incentive.

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**Promo Code** (optional)

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**Install date**

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**Email address** (application status updates are sent via email)

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*Measures and incentives subject to change. Do not use this form for work completed after December 31, 2020.*
Insulation Incentives  
For professionally installed projects, apply online or use Form 320C-WX. Oregon residences must be primarily heated by Portland General Electric, Pacific Power, NW Natural, Cascade Natural Gas or Avista. Washington residences must be primarily heated by NW Natural.

Attic, wall and floor insulation projects are available at an increased incentive amount for income-qualified Oregon residents through Savings Within Reach. Visit www.energytrust.org/savingswithinreach for more details.

### Insulation Incentives Table

<table>
<thead>
<tr>
<th>Insulation type</th>
<th>Max beginning R-value</th>
<th>Insulate to:</th>
<th>Quantity installed</th>
<th>Beginning R-value</th>
<th>Ending R-value</th>
<th>Cavity filled?</th>
<th>Installed cost</th>
<th>Incentive per sq. ft</th>
</tr>
</thead>
<tbody>
<tr>
<td>Knee wall: 2x4 cavities</td>
<td>R-4</td>
<td>R-15 or fill cavity</td>
<td>sq.ft.</td>
<td>R-</td>
<td>R-</td>
<td>□</td>
<td>$</td>
<td>Oregon</td>
</tr>
<tr>
<td>Knee wall: 2x6 cavities</td>
<td>R-4</td>
<td>R-21 or fill cavity</td>
<td>sq.ft.</td>
<td>R-</td>
<td>R-</td>
<td>□</td>
<td>$</td>
<td>Oregon</td>
</tr>
</tbody>
</table>

- Maximum wall insulation incentive for Oregon owner-occupied single-family residences heated with gas is $150. Attic insulation must be R-19 or higher in order for knee wall insulation to be eligible.

### Smart Thermostat Incentive

Oregon residences must be primarily heated by PGE, Pacific Power, NW Natural, Cascade Natural Gas or Avista. Washington residences must be primarily heated by NW Natural.

<table>
<thead>
<tr>
<th>Upgrade type</th>
<th>Requirements</th>
<th>Incentive amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smart thermostat</td>
<td>Residence must be primarily heated by an electric furnace, gas furnace, or ducted heat pump if located in Oregon. Residence must be primarily heated by a gas furnace if located in Washington. Thermostat must be connected to the internet through a Wi-Fi network and configured with the home’s location. Visit <a href="http://www.energytrust.org/thermostat">www.energytrust.org/thermostat</a> for eligible models. Cannot be combined with other controls incentives.</td>
<td>$100</td>
</tr>
</tbody>
</table>

### Outdoor Hot Tub/Spa Cover Incentive

Residence must be located in Oregon. Spa must be heated by electricity provided by PGE or Pacific Power.

<table>
<thead>
<tr>
<th>Upgrade type</th>
<th>Requirements</th>
<th>Incentive amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outdoor spa cover</td>
<td>Spa must be located outdoors. Spa cover with air chambers must be at least 2 inches thick at all points; spa cover with a foam core must be at least 3 inches thick at all points.</td>
<td>$100</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Manufacturer:</th>
<th>Model (if applicable):</th>
<th>Purchase date:</th>
<th>Purchase price: $</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Foam density:</th>
<th>Insulated hinge?:</th>
<th>How is your spa use distributed throughout the year?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5 lbs</td>
<td>Yes</td>
<td>% Spring   % Fall   % Summer % Winter</td>
</tr>
<tr>
<td>2.0 lbs</td>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>

| Airframe | |
|----------| |
Appliance Incentive  
Residence must be located in Oregon and primarily heat water with electricity provided by PGE or Pacific Power or natural gas provided by NW Natural, Cascade Natural Gas or Avista.

<table>
<thead>
<tr>
<th>Upgrade type</th>
<th>Requirements</th>
<th>Incentive amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front-load clothes washer</td>
<td>Must be ENERGY STAR front-loading model. Unit must be 2.5 cu. ft. or larger with IMEF of 2.76 or greater. Visit <a href="http://www.energytrust.org/appliances">www.energytrust.org/appliances</a> for list of eligible models. Clothes washer must be purchased before 7/31/2020 to qualify.</td>
<td>$65</td>
</tr>
</tbody>
</table>

Clothes Washer
- Manufacturer:   
- Clothes Washer Cost $   
- Model Name:   
- Model #:   

Insulation Self-Install Checklists
Self-installed insulation is selected randomly for work quality verification before incentives are paid. Energy Trust will contact customers for scheduling. These checklists serve as reference guides only. Please refer to the Specifications Manual at www.energytrust.org/manual for additional information and clarification. Specific reference sections are noted in italics.

### Attic Insulation Self-Install Checklist
- Determine if storage or human contact areas are present. **IN 1.9**
- Install baffles at eave vents, heat-producing fixtures, flues and chimneys. **AT 1.3 and 1.5**
- Dams shall be installed at interior accesses and where insulation is at different levels to prevent loose-fill falling out of attic. **AT 1.4 and 1.10**
- Interior ceiling accesses shall be insulated to a minimum of R-30 and knee wall access doors shall be insulated to a minimum of R-15. Interior accesses shall have permanent weatherstripping. **AT 1.10 and 2.6**
- Verify all exhaust fans are vented completely to the exterior with no gaps. **AT 1.6, 1.7 and 1.8**
- Insulate water lines in attic space. **AT 1.9**
- Insulate and weatherstrip access panel or pull-down stairs. **AT 1.10, 1.11, 1.12**
- Insulate vertical walls and cover with air barrier, install blocking in floor under knee wall. **AT 1.13**
- Verify R-value and condition of installed insulation. **Appendix B**
- Ensure all vapor barriers are facing the living area. **AT 2.0**

### Floor Insulation Self-Install Checklist
- Determine the intended conditioned spaces and location of air and thermal boundaries. **UN 2.8**
- Remove debris from the crawlspace. **UN 1.1**
- Determine if storage or human contact areas are present. **IN 1.9**
- Verify adequate passive ventilation. **UN 1.2**
- Seal all floor penetrations (plumbing, wiring, duct penetrations and floor transitions). **UN 1.4**
- Ensure ground cover is complete, continuous and properly lapped. **UN 1.3**
- Ensure appropriate R-value insulation installed, insulation properly supported using approved materials and fasteners, and supports spaced according to the span. **UN 2.0-2.6 and Appendix B, tables 1-4**
- Verify entire length of insulation is in contact with the floor. **UN 2.0**
- Ensure all vapor barriers are facing the living area. **UN 2.8**
- Insulate water lines. **UN 2.3**
- Insulate to R-25 and weatherstrip access doors. **UN 2.4**
- Verify exterior access doors open easily, are weatherproof and vermin proof. **UN 2.5**
- Ensure crawlspace walls between living area and crawlspace areas insulated to R-15. **UN 2.8**
- Verify exhaust ducts vent completely to the outside with no gaps. **UN 2.5 and 2.6**
**Terms and Conditions**

**APPLICATION:** This application must be filled out completely, truthfully and accurately. Customers may wish to retain a copy of this application and any accompanying documentation submitted to Energy Trust under this program. Energy Trust will not be responsible for lost documentation pertaining to this application request. **Energy Trust must receive applications within 60 days after the date of installation.** Incentives offered are subject to funding availability and may change. **Incentive amounts are valid for installations done through December 31, 2020.** Incentives will be released after the work passes work quality verification. Please allow 4-6 weeks for incentive processing.

**ELIGIBILITY:** Incentives are available to eligible Customers who are: (i) Oregon residential electric service customers of PGE or Pacific Power, (ii) Oregon residential natural gas service customers of NW Natural, Cascade Natural Gas or Avista, or (iii) Washington residential natural gas service customers of NW Natural. Incentives for energy-saving measures that help save on the cost of home heating are available to PGE and Pacific Power customers who heat their homes with electricity and to NW Natural, Cascade Natural Gas and Avista customers who heat their homes with natural gas. Final determination of eligibility shall rest solely with Energy Trust.

**ELIGIBLE PRODUCTS:** Products must meet Energy Trust energy efficiency specifications. These specifications may be found on the web at [www.energytrust.org](http://www.energytrust.org) and are subject to change. If you are not sure of the specifications, please call Energy Trust before proceeding.

**WORK QUALITY VERIFICATION:** Customer will verify that the installed energy-saving measures meet program requirements and Energy Trust of Oregon specification standards. Outdoor temperatures may affect this verification process. Customer’s home may also be selected for a quality control post-installation visit. No warranty is implied by this work quality verification.

**PAYMENT:** Energy Trust will promptly pay incentives upon: (i) completion of the energy-saving measures, (ii) verification of the measures, and (iii) submission of this completed application with all required information attached.

**PROOF OF PURCHASE:** The receipts accompanying this application must itemize the materials purchased and show the date of purchase.

**INCENTIVE AMOUNT:** Incentive amount cannot exceed total cost of materials. Incentives for energy-saving measures completed and/or installed as set forth in documentation accompanying this application are limited to the amounts provided by Energy Trust. Such amounts are subject to change. Energy Trust will not pay incentives on products won as a prize or received due to a warranty claim, recall or exchange. Products must be owned and not leased or rented. Current incentive amounts are identified on the web at [www.energytrust.org](http://www.energytrust.org). Contact Energy Trust with any questions.

**TAX LIABILITY:** Energy Trust is not responsible for any tax liability, which may be imposed on the Customer as a result of payment of any incentives or as a result of obtaining financing. Energy Trust is not providing tax advice, and any communication by Energy Trust is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties under the Internal Revenue Code.

**FACSIMILE/SCANNED:** Facsimile transmission of any signed original document, and the retransmission of any signed facsimile transmission, are the same as delivery of the original signed document. Scanned original documents transmitted to Energy Trust as an attachment via electronic mail are the same as delivery of the original signed document. At the request of Energy Trust, Customer shall confirm documents with a facsimile transmitted signature or a scanned signature by providing the original document.

**SAFETY AND BUILDING CODES:** Customer represents that: (i) all products installed and work performed complies with all federal, state and local safety, building and environmental codes, and (ii) products are UL listed, if applicable, and installed per manufacturer’s instructions.

**NO ENDORSEMENT:** Energy Trust does not endorse any particular manufacturer, contractor, or product. The fact that the names of particular manufacturers, contractors, products, or systems may appear on this application does not constitute an endorsement. Manufacturers, contractors, products or systems not mentioned are not implied to be unsuitable or defective in any way.

**PROPERTY RIGHTS:** Customer represents that Customer has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord’s consent has been obtained.

**ACCESS AND EVALUATION:** Energy Trust and/or its representatives may request access to the property on which energy-saving measures have been completed and/or installed and may review and evaluate the project during and after completion. Customer agrees to provide reasonable access to the property for the purposes described herein.

**DISCLAIMER/NO LIABILITY:** Customer understands that, although Energy Trust may provide Customer with an incentive payment, Energy Trust is not supervising work performed for Customer nor is Energy Trust responsible in any way for proper completion of that work or proper performance of any products purchased. Energy Trust is simply providing funding to assist Customer in implementing energy-saving measures. Customer assumes the risk of any loss or damage(s) that Customer may suffer in connection with installation of the measures. Energy Trust does not guarantee any particular energy-saving results by its approval of the application or by any other of its actions.

**ENERGY INFORMATION RELEASE:** Customer authorizes Energy Trust to access utility energy usage data relating to the property on which energy-saving measures have been completed and/or installed by accessing the electric account, natural gas account, and thermostat usage information at the physical address of the project. Customer agrees to provide reasonable assistance to Energy Trust to obtain such information.

**INFORMATION RELEASE:** Customer agrees that Energy Trust may include Customer’s name, Energy Trust services and resulting energy savings in reports or other documentation submitted to Energy Trust, its Board of Directors, the Oregon Public Utility Commission, Oregon Department of Energy, Oregon Housing & Community Services, and/or the Oregon Legislature. Energy Trust will treat all other information gathered as confidential and report it only in the aggregate.