EnergyTrust of Oregon, Inc.

Energy Trust Staff Response to The Home Energy Saving Program Multifamily Building Owner Evaluation Findings and Conclusions

October 3, 2007

The evaluation results indicate that the current design and implementation of the multifamily building owner portion of the Home Energy Savings Program (now the Home Energy Solutions Program) is working well from the perspective of the target audience, the building owner. Overall satisfaction in the program is quite high and most of the building owners have had little or no history in retrofitting their buildings with energy or water saving technologies. Low free rider rates continue to justify the current measure offerings as well as the embedded assumption that the program promotes early replacement of most measures.

The failure rate of CFLs reported by building owners is troubling. The Program Management Contractor (PMC) plans to research the original extent of this problem and identify remedies.