

Residential Water Heating Incentives, Contractor Install

Residential | Incentive Application | Form 320_{C-WH}



Want your incentive faster?



Apply online.

Visit www.energytrust.org/now

Steps to completion:

- 1 Make** an energy-saving improvement in a qualifying residence.
- 2 Complete** application information, including:
 - Contractor **and** customer signatures
 - Invoices billing the customer for purchase and installation marked "Paid in full"
 - For Energy Trust trade allies submitting this as an instant incentive project:
 - Invoice billing the customer must show incentive deductions
- 3 Submit** online form or mail, fax or email documentation together to:
Energy Trust of Oregon Residential
818 SW 3rd Ave, #215
Portland, OR 97204
1.866.311.1822 phone
1.866.516.7592 fax
residentialforms@energytrust.org
- 4 Receive** your check. Please allow four to six weeks for incentive processing after completed application and supporting documentation are received.

Need-to-know information:

- This form should be completed by the **Customer and Contractor**.
- Energy Trust must receive applications within 60 days from the date of installation.**
- All information must be completed for processing; incomplete information will result in delayed payment or disqualification.**

Customer Information

This home is ☐ Owner occupied ☐ A rental property I own*

**If the home is a rental property, and the owner or manager is receiving the incentive directly, a complete, accurate, and verifiable W-9 is required. Visit www.energytrust.org/w9.*

Site address _____ City _____ State _____ Zip _____

Mailing address (if different than site) _____ City _____ State _____ Zip _____

Primary phone ☐ Home ☐ Work ☐ Cell _____ Other phone ☐ Home ☐ Work ☐ Cell _____

Utility Information

Electric utility: ☐ PGE ☐ Pacific Power ☐ Other _____

Gas utility: ☐ NW Natural ☐ Cascade Natural Gas ☐ Avista ☐ Other _____

Site Information

Year built	Square feet	Number of levels
Primary heating system (check one)	<input type="checkbox"/> Electric furnace <input type="checkbox"/> Electric baseboard <input type="checkbox"/> Ducted heat pump	<input type="checkbox"/> Ductless heat pump <input type="checkbox"/> Gas furnace <input type="checkbox"/> Gas fireplace <input type="checkbox"/> Other _____
Water heating fuel	<input type="checkbox"/> Electricity <input type="checkbox"/> Natural gas	<input type="checkbox"/> Propane
Foundation/ basement	<input type="checkbox"/> Garage/basement combo <input type="checkbox"/> Half basement <input type="checkbox"/> Full basement	<input type="checkbox"/> Crawlspace w/ vapor barrier <input type="checkbox"/> Crawlspace <input type="checkbox"/> Slab on grade
Home type (Oregon): <input type="checkbox"/> Single-family <input type="checkbox"/> Manufactured	Home type (Washington): <input type="checkbox"/> Single-family <input type="checkbox"/> Manufactured <input type="checkbox"/> Rowhouse <input type="checkbox"/> Townhouse <input type="checkbox"/> Duplex <input type="checkbox"/> Triplex <input type="checkbox"/> Fourplex	

Are you an **Energy Trust trade ally** submitting this as an **Instant Incentive** project? ☐ Yes, instant incentive amount listed on invoice: \$ _____

Customer Name and Signature

By signing below, Customer agrees to the terms and conditions of this application and authorizes Contractor identified below to submit this application and all required invoices and documentation to Energy Trust of Oregon, Inc. ("Energy Trust") on Customer's behalf. By that authorization, Customer represents to Energy Trust that all measures have been completed satisfactorily by Contractor as of the signature date below and all accompanying documentation is complete and accurate. If Customer identifies as a landlord or property owner applying for a single-family rental property incentive, Customer affirms that they own and do not reside in the property. **If identified as an Energy Trust instant incentive project, Customer understands and agrees that Energy Trust will issue incentive check for incentives that meet Energy Trust requirements to the Contractor and Customer is responsible for paying the remaining balance of the invoice.**



Customer signature	Full name (please print and use same name as on invoice)	Date
Customer email address (application status updates are sent via email)		

Contractor Name and Signature

By signing below, Contractor certifies that this application and all accompanying documentation is complete and accurate, and all improvements associated with this incentive request were completed as of the signature date below. Incentives are payable to Customers only unless part of an instant incentive project. **If identified as an instant incentive project, Contractor has shown instant incentive amount listed above as itemized discounts from Customer's invoice and agrees to the terms and conditions set forth in Form 372IN: Participation Agreement – Instant Incentives.** To receive incentives, all work must comply with the [Residential Specifications Manual](#) and all other Energy Trust program requirements.



Contractor signature	Full name (please print)	Date
Contractor company	OCCB# or Washington License # (Non-trade ally only)	Install date

Residential Water Heating Incentives, Contractor Install

Residential | Incentive Application | Form 320_{C-WH}



Gas Tankless Water Heater Incentives *Hybrid water heaters do not qualify. Oregon residences must have water primarily heated by NW Natural, Cascade Natural Gas, or Avista. Washington residences must have water primarily heated by NW Natural.*

A CO monitor is required on every floor with a bedroom. To confirm eligibility, installation should be completed by an Energy Trust trade ally contractor.

Upgrade type	Requirements	Incentive amount	
<input type="checkbox"/> Gas tankless water heater	Oregon residences only. Unit must be ENERGY STAR® qualified at time of purchase. Please visit energytrust.org/tanklesswaterheaters for a list of eligible models. Unit must replace an existing gas storage tank water heater. Unit must be installed in a home with a dedicated 1/2" gas line capable of serving the tankless water heater or an existing 3/4" gas line that can serve the existing non-DHW gas appliances in the house in addition to the tankless water heater.	\$400	
<input type="checkbox"/> Gas tankless water heater	Washington residences only. Unit must be ENERGY STAR® qualified at time of purchase. Please visit energytrust.org/tanklesswaterheaters for a list of eligible models.	\$400	
Water heater	Manufacturer:	Model:	
	Serial number:	Installed cost:	UEF:
	Was the residence's gas line upgraded to accommodate the installation of the tankless water heater? <input type="checkbox"/> Yes <input type="checkbox"/> No		
	What was the size of the residence's original gas line? <input type="checkbox"/> 1/2" <input type="checkbox"/> 3/4" <input type="checkbox"/> Other		
	What is this unit replacing? <input type="checkbox"/> Gas Storage Tank <input type="checkbox"/> Gas Tankless <input type="checkbox"/> Electric Storage Tank <input type="checkbox"/> Other: _____		

Residential Water Heating Incentives, Contractor Install

Residential | Incentive Application | Form 320_{C-WH}



Terms and Conditions

APPLICATION: This application and any required additional documentation must be filled out completely, truthfully, and accurately. Customers may wish to retain a copy of this application and any accompanying documentation submitted to Energy Trust under this program. Energy Trust of Oregon ("Energy Trust") will not be responsible for lost documentation pertaining to this application request. Energy Trust **must receive applications within 60 days after the date of installation.** Incentives offers are subject to funding availability and may change. **Incentive amounts are valid for installations completed no later than December 31, 2024. Please allow 4-6 weeks for incentive processing.**

ELIGIBILITY: Incentives are available to eligible Customers who are: (i) Oregon residential natural gas service customers of NW Natural, Cascade Natural Gas, or Avista, or (ii) Washington residential natural gas service customers of NW Natural. Final determination of eligibility rests solely with Energy Trust.

ELIGIBLE PRODUCTS: Products must meet Energy Trust energy efficiency specifications. These specifications may be found on the web at www.energytrust.org and are subject to change. If you or your contractor are not sure of the specifications, please call Energy Trust before proceeding.

WORK QUALITY VERIFICATION: Prior to any payment of incentives, Contractor will verify that the installed energy-saving measures meet Energy Trust specifications (as defined by Building Performance Institute and the current Energy Trust Specification Manual). Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation visit. No warranty is implied by this work quality verification.

PAYMENT: Incentives will be paid after: (i) completion and/or installation of the energy-saving measure(s), (ii) verification of the completion and/or installation of the measure(s), and (iii) timely submission of all required documentation for each of the measures. Incentives will be paid directly to Customer unless submitted as an instant incentive project; Instant incentive projects will be paid to the contractor. All measures must be installed by an Energy Trust trade ally contractor or any other Oregon or Washington licensed contractor.

PROOF OF PURCHASE: The invoice documentation accompanying this application must **itemize** the products purchased and/or work performed. The invoice must show a description of any installation or other labor charges and that the invoice is paid in full.

INCENTIVE AMOUNT: Incentive amount cannot exceed total installed cost. Incentives for energy-saving measures completed and/or installed as set forth in documentation accompanying this application are limited to the amounts provided by Energy Trust. Such amounts are subject to change. Current incentive amounts are identified on the web at www.energytrust.org. Contact Energy Trust with any questions.

TAX LIABILITY: Energy Trust is not responsible for any tax liability, which may be imposed on the Customer as a result of payment of any incentives or as a result of obtaining financing. Energy Trust is not providing tax advice, and any communication by Energy Trust is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties under the Internal Revenue Code.

FACSIMILE/SCANNED: Facsimile transmission of any signed original document, and the retransmission of any signed facsimile transmission, are the same as delivery of the original signed document. Scanned original documents transmitted to Energy Trust as an attachment via electronic mail are the same as delivery of the original signed document. At the request of Energy Trust, Customer shall confirm documents with a facsimile transmitted signature or a scanned signature by providing the original document.

SAFETY AND BUILDING CODES: Customer represents that, with respect to the products and work performed as identified in the documentation accompanying this application: (i) all products installed and work performed complies with all federal, state and local safety, building and environmental codes, and (ii) products are UL listed, if applicable, and installed per the manufacturer's instructions.

NO ENDORSEMENT: Energy Trust does not endorse any particular manufacturer, contractor, or product. The fact that the names of particular manufacturers, contractors, products, or systems may appear on this application does not constitute an endorsement. Manufacturers, contractors, products, or systems not mentioned are not implied to be unsuitable or defective in any way.

PROPERTY RIGHTS: Customer represents that Customer has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord's consent has been obtained.

ACCESS AND EVALUATION: Energy Trust and/or its representatives may request access to the property on which energy-saving measures have been completed and/or installed and may review and evaluate the project during and after completion. Customer agrees to provide reasonable access to the property for the purposes described herein.

DISCLAIMER/NO LIABILITY: Customer understands that, although Energy Trust may provide Customer with an incentive payment, Energy Trust is not supervising work performed for Customer nor is Energy Trust responsible in any way for proper completion of that work or proper performance of any products purchased. Energy Trust is simply providing funding to assist Customer in implementing energy-saving measures. Customer assumes the risk of any loss or damage(s) that Customer may suffer in connection with installation and use of the products/measures. Energy Trust does not guarantee any particular energy-saving results by its approval of the application or by any other of its actions.

ENERGY INFORMATION RELEASE: Customer authorizes Energy Trust and the contractor signing this application to access utility energy usage data, including without limitation interval data, relating to the property on which the energy-saving measures have been completed and/or installed. To do so, Energy Trust may access the electric and natural gas accounts and thermostat usage information at the physical address of the project, and the contractor may access thermostat usage information at the physical address of the project. Customer agrees to provide reasonable assistance to Energy Trust to obtain such information. Customer also authorizes the contractor signing this application to share information about the Customer's thermostat system, including, without limitation, thermostat usage information, with Energy Trust.

INFORMATION RELEASE: Customer agrees that Energy Trust may include Customer's name, Energy Trust services and resulting energy-savings in reports or other documentation submitted to Energy Trust, its Board of Directors, the Oregon Public Utility Commission, Oregon Department of Energy, Oregon Housing and Community Services, the Oregon Legislature, and/or other government agencies. Energy Trust will treat all other information gathered in evaluations as confidential and report it only in the aggregate.

Residential Water Heating Incentives, Contractor Install

Residential | Incentive Application | Form 320_{C-WH}



Optional Customer Demographic Information (If completed, choose all that apply)

Why is Energy Trust asking for this information?

Energy Trust is asking customers to submit demographic information because it is our responsibility to ensure that all customers can directly benefit from our services. We believe demographic data collection is a simple yet powerful tool for pursuing equity and inclusion in our work and programs. Receiving the information below about our customers will give us a clearer picture of program participation rates within our Residential Programs. We will use that information to assess our offers and identify barriers to participation, enabling us to develop and improve offers to reduce or eliminate those barriers. Questions about household income and full-time residents can help identify if you and your household may be eligible for increased Energy Trust incentives.

Providing this information is optional, does not impact your participation in the program, and will be held as confidential by Energy Trust.

Do you (or someone in your household) rent or own your home?

- ☐ Own
- ☐ Rent
- ☐ Live there but don't pay rent
- ☐ Prefer to self-describe: _____
- ☐ Prefer not to answer

Which of the following racial and ethnic backgrounds best describe you?

(choose all that apply)

- ☐ Asian or Asian American
- ☐ Black or African American
- ☐ Hispanic or Latino/a/x
- ☐ Middle Eastern or North African
- ☐ Native American or Alaskan Indian
- ☐ Native Hawaiian or other Pacific Islander
- ☐ White
- ☐ Some other race: _____
- ☐ Prefer not to answer

What best describes your gender?

- ☐ Female
- ☐ Male
- ☐ Non-binary/third gender
- ☐ Prefer to self-describe: _____
- ☐ Prefer not to answer

Which of the following ranges describes your total household income for the previous year before taxes?*

- ☐ Less than \$25,000
- ☐ \$25,000 - \$34,999
- ☐ \$35,000 - \$49,999
- ☐ \$50,000 - \$74,999
- ☐ \$75,000 - \$99,999
- ☐ \$100,000 - \$149,999
- ☐ \$150,000 - \$199,999
- ☐ \$200,000 or more
- ☐ Don't know
- ☐ Prefer not to answer

What is the primary language(s) used in your household? (select all that apply)

- ☐ Chinese
- ☐ English
- ☐ French
- ☐ German
- ☐ Hindi
- ☐ Japanese
- ☐ Korean
- ☐ Russian
- ☐ Spanish
- ☐ Tagalog
- ☐ Vietnamese
- ☐ Another language: _____
- ☐ Prefer not to answer

How long have you lived in your current home?

- ☐ Less than a year
- ☐ 1-2 years
- ☐ 3-5 years
- ☐ 6-10 years
- ☐ More than 10 years
- ☐ Don't know
- ☐ Prefer not to answer

How many full-time residents live in your home?*

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 8+

* Questions about household income and full-time residents can help identify if you and your household may be eligible for increased Energy Trust incentives