Want your incentive faster?
Apply online.
Visit www.energytrust.org/now

Steps to completion:

1. Make an energy saving improvement in a qualifying residence.
2. Complete application information, including:
   - Contractor and customer signatures
   - Invoices billing the customer for purchase and installation marked “Paid in full”
   - For Energy Trust trade allies submitting this as an instant incentive project:
     o Invoice billing the customer must show incentive deductions
3. Submit online form or mail, fax or email documentation together to:
   Energy Trust of Oregon
   Residential
   818 SW 3rd Ave, #215
   Portland, OR 97204
   1.866.311.1822 phone
   1.866.311.1822 fax
   residentialforms@energytrust.org
4. Receive your check. Please allow four to six weeks for incentive processing after completed application and supporting documentation are received.

Need-to-know information:
- This form should be completed by the Customer and Contractor.
- Energy Trust must receive applications within 60 days from the date of installation.
- All information must be completed for processing; incomplete information will result in delayed payment or disqualification.

### Customer Information

<table>
<thead>
<tr>
<th>This home is</th>
<th>Owner occupied</th>
<th>A rental property I own*</th>
</tr>
</thead>
<tbody>
<tr>
<td>*If the home is a rental property, and the owner or manager is receiving the incentive directly, a complete, accurate, and verifiable W-9 is required. Visit <a href="http://www.energytrust.org/w9">www.energytrust.org/w9</a>.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Site address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mailing address (if different than site)</td>
<td>City</td>
<td>State</td>
<td>Zip</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Primary phone</th>
<th>Home</th>
<th>Work</th>
<th>Cell</th>
<th>Other Phone</th>
<th>Home</th>
<th>Work</th>
<th>Cell</th>
</tr>
</thead>
</table>

### Utility Information

<table>
<thead>
<tr>
<th>Electric utility:</th>
<th>PGE</th>
<th>Pacific Power</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gas utility:</td>
<td>NW Natural</td>
<td>Cascade Natural Gas</td>
<td>Avista</td>
</tr>
</tbody>
</table>

### Site Information

<table>
<thead>
<tr>
<th>Year built:</th>
<th>Square feet:</th>
<th>Number of levels:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Primary heating system (check one)</th>
<th>Electric furnace</th>
<th>Ductless heat pump</th>
<th>Wood</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ductless heat pump</td>
<td>Gas furnace</td>
<td>Gas fireplace</td>
<td>Other</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Water heating fuel:</th>
<th>Electricity</th>
<th>Natural gas</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Foundation/ basement</th>
<th>Garage/basement combo</th>
<th>Half basement</th>
<th>Full basement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Crawlspace w/ vapor barrier</td>
<td>Crawlspace</td>
<td>Slab on grade</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Home type (Oregon):</th>
<th>Manufactured</th>
<th>Single-family</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home type (Washington):</td>
<td>Manufactured</td>
<td>Single-family</td>
</tr>
<tr>
<td>Rowhouse</td>
<td>Townhouse</td>
<td></td>
</tr>
</tbody>
</table>

### Customer Name and Signature

By signing below, Customer agrees to the terms and conditions of this application and authorizes Contractor identified below to submit this application and all required invoices and documentation to Energy Trust on Customer’s behalf. By that authorization, Customer represents to Energy Trust that all measures have been completed satisfactorily by Contractor as of the signature date below and all accompanying documentation is complete and accurate. If Customer identifies as a landlord or property owner applying for a single-family rental property incentive, Customer affirms that they own and do not reside in the property. If identified as an Energy Trust instant incentive project, Customer understands and agrees that Energy Trust will issue incentive check for incentives that meet Energy Trust requirements to the Contractor and Customer is responsible for paying the remaining balance of the invoice.

<table>
<thead>
<tr>
<th>Customer signature</th>
<th>Full name (please print and use same name as on invoice)</th>
<th>Date</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Customer email address</th>
<th>(application status updates are sent via email)</th>
</tr>
</thead>
</table>

### Contractor Name and Signature

By signing below, Contractor certifies that this application and all accompanying documentation is complete and accurate, and all improvements associated with this incentive request were completed as of the signature date below. Incentives are payable to Customers only unless part of an instant incentive project. If identified as an instant incentive project, Contractor has shown instant incentive amount listed above as itemized discounts from Customer’s invoice and agrees to the terms and conditions set forth in Form 372IN: Participation Agreement – Instant Incentives. To receive incentives, all work must comply with the Home Retrofit Specifications Manual.

<table>
<thead>
<tr>
<th>Contractor signature</th>
<th>Full name (please print)</th>
<th>Date</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Contractor company</th>
<th>OCCB# or Washington License # (Non-trade ally only)</th>
<th>Install date</th>
</tr>
</thead>
</table>

| ☐ Project meets Home Performance with ENERGY STAR requirements. BPI technician (print name): |
|-----------------------------------------------|-----------------------------|

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Form 320C v2022.3 220815 —Page 1 of 3 Measures and incentives subject to change. Do not use this form for work completed after December 31, 2022.
### Gas Tankless Water Heater Incentives

**Hybrid water heaters do not qualify.** Oregon residences must have water primarily heated by NW Natural, Cascade Natural Gas or Avista. Washington residences must have water primarily heated by NW Natural.

A CO monitor is required on every floor with a bedroom. To confirm eligibility, installation should be completed by an Energy Trust trade ally contractor.

<table>
<thead>
<tr>
<th>Upgrade type</th>
<th>Requirements</th>
<th>Incentive Amount</th>
</tr>
</thead>
</table>
| **Gas tankless water heater**
- Oregon residences only. Uniform Energy Factor (UEF) must be 0.82 or greater. Unit must replace an existing storage tank water heater. Unit must be installed in a home with a dedicated ½” gas line capable of serving the tankless water heater or an existing ¾” gas line that can serve the existing non-DHW gas appliances in the house in addition to the tankless water heater. | $200 |
| **Gas tankless water heater**
- Oregon residences only. Uniform Energy Factor (UEF) must be 0.96 or greater. Unit must replace an existing storage tank water heater. Unit must be installed in a home with a dedicated ½” gas line capable of serving the tankless water heater or an existing ¾” gas line that can serve the existing non-DHW gas appliances in the house in addition to the tankless water heater. | $400 |
| **Gas tankless water heater**
- Washington residences only. Uniform Energy Factor (UEF) must be 0.81 or greater and replace an existing gas water heater. | $400 |

### Water heater

- Manufacturer:  
- Model:  
- Serial number:  
- Installed cost:  
- UEF:  

Was the residence’s gas line upgraded to accommodate the installation of the tankless water heater?  
- Yes  
- No

What was the size of the residence’s original gas line?  
- ½”  
- ¾”  
- Other

What is this unit replacing?  
- Gas Storage Tank  
- Gas Tankless  
- Electric Storage Tank  
- Other: ____________________________

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### Heat Pump Water Heater Rental Property Incentive

**Residence must be located in Oregon and primarily heat water with electricity provided by Portland General Electric (PGE) or Pacific Power.**

Heat pump water heater incentives are available at an increased incentive amount for Oregon residents that qualify for Savings Within Reach. Contact your Energy Trust account manager for more information on how to offer increased incentives.

<table>
<thead>
<tr>
<th>Upgrade type</th>
<th>Requirements</th>
<th>Incentive Amount</th>
</tr>
</thead>
</table>
| **Heat pump water heater installed a single-family rental property**
- Eligible models must meet Northwest Energy Efficiency Alliance’s (NEEA’s) Advanced Water Heater Specification Tier 3. Residence must be single-family or manufactured home. Tank may be any size. **Must be offered by an approved Energy Trust trade ally as an instant incentive to qualify.** | $270 |

### Water heater

- Manufacturer:  
- Model:  
- UEF:  

- Serial number:  
- Installed cost:  

Location installed:  
- Garage  
- Crawlspace  
- Basement  
- Main home  
- Other: ____________________________
Residential Water Heating Incentives, Contractor Install

Residential | Incentive Application | Form 320C-WH

Terms and Conditions

APPLICATION: This application and any required additional documentation must be filled out completely, truthfully and accurately. Customers may wish to retain a copy of this application and any accompanying documentation submitted to Energy Trust under this program. Energy Trust will not be responsible for lost documentation pertaining to this application request. Energy Trust must receive applications within 60 days after the date of installation. Incentives offers are subject to funding availability and may change. Incentive amounts are valid for installations done through December 31, 2022. Please allow 4-6 weeks for incentive processing.

ELIGIBILITY: Incentives are available to eligible Customers who are: (i) Oregon residential electric service customers of Portland General Electric or Pacific Power, (ii) Oregon residential natural gas service customers of NW Natural, Cascade Natural Gas or Avista, or (iii) Washington residential natural gas service customers of NW Natural. Incentives are subject to funding availability and may change. Incentives are available for installations done through December 31, 2022. Incentives for energy-saving measures that help save on the cost of home heating are available to PGE and Pacific Power customers who heat their homes with electricity and to NW Natural, Cascade Natural Gas and Avista customers who heat their homes with natural gas. Final determination of eligibility shall rest solely with Energy Trust.

ELIGIBLE PRODUCTS: Products must meet Energy Trust energy efficiency specifications. These specifications may be found on the web at www.energytrust.org and are subject to change. If you or your contractor are not sure of the specifications, please call Energy Trust before proceeding.

WORK QUALITY VERIFICATION: Prior to any payment of incentives, Contractor will verify that the installed energy-saving measures meet Energy Trust of Oregon specifications (as defined by Building Performance Institute and the current Energy Trust Specification Manual). Outdoor temperatures may affect this verification process. Customer’s home may also be selected for a quality control post-installation visit. No warranty is implied by this work quality verification.

PAYMENT: Incentives will be paid after: (i) completion and/or installation of the energy-saving measures, (ii) verification of the completion and/or installation of the measures, and (iii) timely submission of all required documentation of measures. Incentives will be paid directly to Customer unless submitted as an instant incentive project. Instant incentive projects will be paid to the contractor. All measures must be installed by an Energy Trust trade ally contractor or any other Oregon or Washington licensed contractor.

PROOF OF PURCHASE: The invoice documentation accompanying this application must itemize the products purchased and/or work performed. The invoice must show a description of any installation or other labor charges and that the invoice is paid in full.

INCENTIVE AMOUNT: Incentive amount cannot exceed total installed cost. Incentives for energy-saving measures completed and/or installed as set forth in documentation accompanying this application are limited to the amounts provided by Energy Trust. Such amounts are subject to change. Current incentive amounts are identified on the web at www.energytrust.org. Contact Energy Trust with any questions.

TAX LIABILITY: Energy Trust is not responsible for any tax liability, which may be imposed on the Customer as a result of payment of any incentives or as a result of obtaining financing. Energy Trust is not providing tax advice, and any communication by Energy Trust is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties under the Internal Revenue Code.

FACSIMILE/SCANNED: Facsimile transmission of any signed original document, and the retransmission of any signed facsimile transmission, are the same as delivery of the original signed document. Scanned original documents transmitted to Energy Trust as an attachment via electronic mail are the same as delivery of the original signed document. At the request of Energy Trust, Customer shall confirm documents with a facsimile transmitted signature or a scanned signature by providing the original document.

SAFETY AND BUILDING CODES: Customer represents that, with respect to the products and work performed identified in the documentation accompanying this application: (i) all products installed and work performed complies with all federal, state and local safety, building and environmental codes, and (ii) products are UL listed, if applicable, and installed per manufacturer’s instructions.

NO ENDORSEMENT: Energy Trust does not endorse any particular manufacturer, contractor, or product. The fact that the names of particular manufacturers, contractors, products, or systems may appear on this application does not constitute an endorsement. Manufacturers, contractors, products or systems not mentioned are not implied to be unsuitable or defective in any way.

PROPERTY RIGHTS: Customer represents that Customer has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed and that any necessary landlord’s consent has been obtained.

ACCESS AND EVALUATION: Energy Trust and/or its representatives may request access to the property on which energy-saving measures have been completed and/or installed and may review and evaluate the project during and after completion. Customer agrees to provide reasonable access to the property for the purposes described herein.

DISCLAIMER/NO LIABILITY: Customer understands that, although Energy Trust may provide Customer with an incentive payment, Energy Trust is not supervising work performed for Customer nor is Energy Trust responsible in any way for proper completion of that work or proper performance of any products purchased. Energy Trust is simply providing funding to assist Customer in implementing energy-saving measures. Customer assumes the risk of any loss or damage(s) that Customer may suffer in connection with installation of the measures. Energy Trust does not guarantee any particular energy-saving results by its approval of the application or by any other of its actions.

ENERGY INFORMATION RELEASE: Customer authorizes Energy Trust and the contractor signing this application to access utility energy usage data relating to the property on which energy-saving measures have been completed and/or installed. To do so, Energy Trust may access the electric and natural gas accounts and thermostat usage information at the physical address of the project, and the contractor may access thermostat usage information at the physical address of the project. Customer agrees to provide reasonable assistance to Energy Trust to obtain such information. Customer also authorizes the contractor signing this application to share information about the Customer’s thermostat system, including, without limitation, thermostat usage information, with Energy Trust.

INFORMATION RELEASE: Customer agrees that Energy Trust may include Customer’s name, Energy Trust services and resulting energy-savings in reports or other documentation submitted to Energy Trust, its Board of Directors, the Oregon Public Utility Commission, Oregon Department of Energy, Oregon Housing and Community Services and/or the Oregon Legislature. Energy Trust will treat all other information gathered in evaluations as confidential and report it only in the aggregate.