

Residential Weatherization Incentives, Contractor Install

Residential | Incentive Application | Form 320C-WX



Want your incentive faster?



Apply online.

Visit www.energytrust.org/now

Steps to completion:

- 1 Make** an energy-saving upgrade in a qualifying residence.
- 2 Complete** application information, including:
 - Contractor **and** customer signatures
 - Invoices billing the customer for purchase and installation marked "Paid in full"
 - For Energy Trust trade allies submitting this as an instant incentive project:
 - Invoice billing the customer must show incentive deductions
- 3 Submit** online form or mail, fax or email documentation together to:

Energy Trust of Oregon Residential
 818 SW 3rd Ave, #215
 Portland, OR 97204
 1.866.311.1822 phone
 1.866.516.7592 fax
residentialforms@energytrust.org

- 4 Receive** your check. Please allow four to six weeks for incentive processing after completed application and supporting documentation are received.

Need-to-know information:

- This form should be completed by the **Customer and Contractor**.
- Energy Trust must receive applications within 60 days from the date of installation.**
- All information must be completed for processing; incomplete information will result in delayed payment or disqualification.**

Customer Information

This home is Owner occupied A rental property I own*

**If the home is a rental property, and the owner or manager is receiving the incentive directly, a complete, accurate, and verifiable W-9 is required. Visit www.energytrust.org/w9.*

Site address _____ City _____ State _____ Zip _____

Mailing address (if different than site) _____ City _____ State _____ Zip _____

Primary phone Home Work Cell _____ Other Phone Home Work Cell _____

Utility Information

Electric utility: PGE Pacific Power Other _____

Gas utility: NW Natural Cascade Natural Gas Avista Other _____

Site Information

Year built _____ Square feet _____ Number of levels _____

Primary heating system (**check one**) Electric furnace Ductless heat pump Wood Electric baseboard Gas furnace Propane Ducted heat pump Gas fireplace Other _____

Water heating fuel Electricity Natural gas Propane

Foundation/basement Garage/basement combo Crawlspace w/ vapor barrier Half basement Crawlspace Full basement Slab on grade

Home type (Oregon): Single-family Manufactured
 Home type (Washington): Single-family Duplex Manufactured Triplex Rowhouse Fourplex Townhouse

Are you an **Energy Trust trade ally** submitting this as an **Instant Incentive** project? Yes, instant incentive amount listed on invoice: \$ _____

Customer Name and Signature

By signing below, Customer agrees to the terms and conditions of this application and authorizes Contractor identified below to submit this application and all required invoices and documentation to Energy Trust on Customer's behalf. By that authorization, Customer represents to Energy Trust that all upgrades have been completed satisfactorily by Contractor as of the signature date below and all accompanying documentation is complete and accurate. If Customer is the landlord or property owner of the site and is applying for a single-family rental property incentive, Customer affirms that they own and do not reside in the property. **If this is an Energy Trust instant incentive project, Customer understands and agrees that Energy Trust will issue incentive check for incentives that meet Energy Trust requirements to the Contractor, and Customer is responsible for paying the remaining balance of the invoice.**



Customer signature _____ Full name (please print and use same name as on invoice) _____ Date _____

Customer email address (application status updates are sent via email) _____

Contractor Name and Signature

By signing below, Contractor certifies that this application and all accompanying documentation is complete and accurate, and all upgrades associated with this incentive request were completed as of the signature date below. Incentives are payable to Customers only unless part of an instant incentive project. **If identified as an instant incentive project, Contractor has shown instant incentive amount listed above as itemized discounts from Customer's invoice and agrees to the terms and conditions set forth in Form 372IN: Participation Agreement – Instant Incentives.** To receive incentives, all work must comply with the [Residential Specifications Manual](#) and all other Energy Trust program requirements.



Contractor signature _____ Full name (please print) _____ Date _____

Contractor company _____ OCCB# or Washington License # (Non-trade ally only) _____ Install date _____

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Insulation Incentives for Single-Family Homes *For self-installed projects, apply online at www.energytrust.org/now or use [Form 320S](#). Oregon residences must be primarily heated by PGE, Pacific Power, NW Natural, Cascade Natural Gas or Avista. Washington residences must be primarily heated by NW Natural.*

Attic, wall and floor insulation projects are available at an increased incentive amount for Oregon residents that qualify for Savings Within Reach. Contact your Energy Trust account manager for more information on how to offer increased incentives. Current wall and floor incentives are for installations on or after October 1, 2024.

Insulation type*	Max beginning R-value	Insulate to:	Quantity installed	Beginning R-value	Ending R-value	Cavity filled?	Installed cost	Incentive per sq. ft		
								Oregon		Washington
								Owner Occupied	Rental	All Resident Types
Wall (includes rim joist and knee wall)	R-4	R-11 or fill cavity	_____ sq.ft. (total of all types)	R-	R-	<input type="checkbox"/>	\$	\$1.50	\$2.25	\$1.25
<ul style="list-style-type: none"> If applying for multiple wall insulation types, provide beginning R-value value of wall insulation type with largest sq. ft installed. For rim joist insulation to qualify, must be insulated to R-15 or fill cavity. For knee wall insulation to qualify, must be insulated to R-15 for 2x4 cavities; R-21 for 2x6 cavities 										
Attic	R-18	R-38 or fill cavity	sq.ft.	R-	R-	<input type="checkbox"/>	\$	\$1.25	\$1.50	\$1.25
Floor	R-11	R-30 or fill cavity	sq.ft.	R-	R-	<input type="checkbox"/>	\$	\$0.75	\$1.00	\$1.25
* All exterior wall surfaces must be insulated to qualify for wall insulation. Attic insulation must be R-19 or higher for knee wall insulation to be eligible for an incentive.										

Insulation Incentives for Manufactured Homes *For self-installed projects, apply online at www.energytrust.org/now or use [Form 320S](#). Oregon residences must be primarily heated by PGE, Pacific Power, NW Natural, Cascade Natural Gas or Avista. Washington residences must be primarily heated by NW Natural.*

Attic and floor insulation projects are available at an increased incentive amount for Oregon residents that qualify for Savings Within Reach. Contact your Energy Trust account manager for more information on how to offer increased incentives. Current wall and floor incentives are for installations on or after October 1, 2024.

Insulation type*	Max beginning R-value	Insulate to:	Quantity installed	Beginning R-value	Ending R-value	Cavity filled?	Installed cost	Incentive per sq. ft		
								Oregon		Washington
								Owner Occupied	Rental	All Resident Types
Attic	R-18	R-30 or fill cavity	sq.ft.	R-	R-	-	\$	\$1.25	\$1.50	\$1.25
Floor	R-11	R-22 or fill cavity	sq.ft.	R-	R-	<input type="checkbox"/>	\$	\$0.75	\$1.25	\$1.25

Window Incentives *Windows must be installed in a heated area of the home and replace existing window(s), glass door(s) or skylight(s). Properties in Oregon must be primarily heated by PGE, Pacific Power, NW Natural, Cascade Natural Gas or Avista. For properties in Washington, please use [Form 320C-WXWA](#).*

Window type	Installed cost	U-Value	Total area installed	Total # of windows installed	Incentive amount
<input type="checkbox"/> U-Value ≤ 0.22	\$	U-	sq. ft.		\$1.50 per sq. ft.
<input type="checkbox"/> U-Value 0.23 – 0.27	\$	U-	sq. ft.		\$1.00 per sq. ft.
Supporting documentation must be attached to all window applications: <ul style="list-style-type: none"> Proof of U-Value for each window Proof of size for each window Paid in full purchase and install invoicing 		<input type="checkbox"/> Accepted proof of U-Value: Attach copies of the NFRC stickers for all windows installed OR the window manufacturer’s packing slip with U-Values listed for all windows installed.	<input type="checkbox"/> Accepted proof of size: Attach an itemized invoice showing window dimensions and U-Value from manufacturer, distributor, retailer or contractor for all windows installed OR a completed Windows Addendum form.		

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Terms and Conditions

APPLICATION: This application and any required additional documentation must be filled out completely, truthfully and accurately. Customers may wish to retain a copy of this application and any accompanying documentation submitted to Energy Trust of Oregon Inc. ("Energy Trust") under this program. Energy Trust will not be responsible for lost documentation pertaining to this application request. **Energy Trust must receive applications within 60 days after the date of installation.**

ELIGIBILITY: Incentives are available to eligible Customers who are: (i) Oregon residential electric service customers of Portland General Electric (PGE) or Pacific Power, (ii) Oregon residential natural gas service customers of NW Natural, Cascade Natural Gas or Avista, or (iii) Washington residential natural gas service customers of NW Natural. Incentives for energy-saving measures that help save on the cost of home heating are available to PGE and Pacific Power customers who heat their homes with electricity and to NW Natural, Cascade Natural Gas and Avista customers who heat their homes with natural gas. Final determination of eligibility shall rest solely with Energy Trust.

ELIGIBLE PRODUCTS: Products must meet Energy Trust energy efficiency specifications. These specifications may be found on the web at www.energytrust.org and are subject to change. If you or your contractor are not sure of the specifications, please call Energy Trust before proceeding.

WORK QUALITY VERIFICATION: Prior to any payment of incentives, Contractor will verify that the installed energy-saving measures meet Energy Trust specifications (as defined by the current Energy Trust Specification Manual). Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation visit. No warranty is implied by this work quality verification.

PAYMENT: Incentives will be paid after: (i) completion and/or installation of the energy-saving upgrades, (ii) verification of the completion and/or installation of the upgrades, and (iii) timely submission of all required documentation of measures. Incentives will be paid directly to Customer unless this is an instant incentive project. Instant incentive projects will be paid to the contractor. All upgrades must be installed by an Energy Trust trade ally contractor or any other Oregon or Washington licensed contractor. **Please allow 4-6 weeks for incentive processing.** Failure to deliver all required information may result in a delay or withholding of payment.

PROOF OF PURCHASE: The invoice documentation accompanying this application must **itemize** the products purchased and/or work performed. The invoice must show a description of any installation or other labor charges and that the invoice is paid in full. If Customer is leveraging external funding sources to directly reduce all or a portion of the final project costs incurred by Customer for the energy-efficiency equipment (e.g., state/federal funding, grants, discounts, rebates, incentives or other similar types of consideration), Customer is required to notify Energy Trust in writing when submitting the proof of purchase and Energy Trust's incentive will not exceed an amount equal to the total eligible project cost minus such external funds.

INCENTIVE AMOUNT: Incentive amount cannot exceed total installed cost. Incentives for energy-saving measures completed and/or installed as set forth in documentation accompanying this application are limited to the amounts provided by Energy Trust. Incentive offers are subject to funding availability and may change. **Incentive amounts are valid for installations done through December 31, 2024.** Current incentive amounts are identified on the web at www.energytrust.org. Contact Energy Trust with any questions.

TAX LIABILITY: Energy Trust is not responsible for any tax liability imposed on the Customer that may result from incentive payments or obtaining financing. Energy Trust is not providing tax advice, and any communication by Energy Trust is not intended or written to be used, and cannot be used, for the purpose of avoiding penalties under the Internal Revenue Code.

SAFETY AND BUILDING CODES: Customer represents that, with respect to the products and work performed identified in the documentation accompanying this application: (i) all products installed and work performed complies with all federal, state and local safety, building and environmental codes, and (ii) products are UL listed, if applicable, and installed per manufacturer's instructions.

NO ENDORSEMENT: Energy Trust does not endorse any particular manufacturer, contractor, or product. The fact that the names of particular manufacturers, contractors, products, or systems may appear on this application does not constitute an endorsement. Manufacturers, contractors, products or systems not mentioned are not implied to be unsuitable or defective in any way.

PROPERTY RIGHTS: Customer represents that Customer has the right to complete and/or install the energy-saving upgrades on the property on which those upgrades are completed and/or installed and that any necessary consent has been obtained.

ACCESS AND EVALUATION: Energy Trust and/or its representatives may request access to the property on which energy-saving upgrades have been completed and/or installed and may review and evaluate the project during and after completion. Customer agrees to provide reasonable access to the property, and obtain all necessary consent, for the purposes described herein.

DISCLAIMER/NO LIABILITY: Customer understands that, although Energy Trust may provide Customer with an incentive payment, Energy Trust is not supervising work performed for Customer nor is Energy Trust responsible in any way for proper completion of that work or proper performance of any products. Energy Trust is simply providing funding to assist Customer in implementing energy upgrades. Customer assumes the risk of any loss or damage(s) that Customer may suffer in connection with the upgrades. Energy Trust does not guarantee any particular energy savings by its approval of the application or by any other of its actions.

ENERGY INFORMATION RELEASE: Customer authorizes Energy Trust and the contractor signing this application to access utility energy usage data, including without limitation interval data, relating to the property on which energy-saving measures have been completed and/or installed. To do so, Energy Trust may access the electric and natural gas accounts and thermostat usage information at the physical address of the project, and the contractor may access thermostat usage information at the physical address of the project. Customer agrees to provide reasonable assistance to Energy Trust to obtain such information. Customer also authorizes the contractor signing this application to share information about the Customer's thermostat system, including, without limitation, thermostat usage information, with Energy Trust.

INFORMATION RELEASE: Customer agrees that Energy Trust may include Customer's name, Energy Trust services and resulting energy-savings in reports or other documentation submitted to Energy Trust, its Board of Directors, the Oregon Public Utility Commission, Oregon Department of Energy, Oregon Housing and Community Services, the Oregon Legislature, and/or other government agencies. Energy Trust will treat all other information gathered in evaluations as confidential and report it only in the aggregate, unless a specific disclosure is required by applicable law or governmental or court order.

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Optional Customer Demographic Information (If completed, choose all that apply)

Why is Energy Trust asking for this information?

Energy Trust is asking customers to submit demographic information because it is our responsibility to ensure that all customers can directly benefit from our services. We believe demographic data collection is a simple yet powerful tool for pursuing equity and inclusion in our work and programs. Receiving the information below about our customers will give us a clearer picture of program participation rates within our Residential Programs. We will use that information to assess our offers and identify barriers to participation, enabling us to develop and improve offers to reduce or eliminate those barriers. Questions about household income and full-time residents can help identify if you and your household may be eligible for increased Energy Trust incentives

Providing this information is optional, does not impact your participation in the program, and will be held confidential by Energy Trust.

Do you (or someone in your household) rent or own your home?

- Own
- Rent
- Live there but don't pay rent
- Prefer to self-describe _____
- Prefer not to answer

What best describes your gender?

- Female
- Male
- Non-binary/third gender
- Prefer to self-describe _____
- Prefer not to answer

What is the primary language(s) used in your household? (select all that apply)

- Chinese
- English
- French
- German
- Hindi
- Japanese
- Korean
- Russian
- Spanish
- Tagalog
- Vietnamese
- Another language _____
- Prefer not to answer

How many full-time residents live in your home?*

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 8+

Which of the following racial and ethnic backgrounds best describe you? (choose all that apply)

- Asian or Asian American
- Black or African American
- Hispanic or Latino/a/x
- Middle Eastern or North African
- Native American or Alaskan Indian
- Native Hawaiian or other Pacific Islander
- White
- Some other race: _____
- Prefer not to answer

Which of the following ranges describes your total household income for the previous year before taxes?*

- Less than \$25,000
- \$25,000 - \$34,999
- \$35,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 - \$149,999
- \$150,000 - \$199,999
- \$200,000 or more
- Don't know
- Prefer not to answer

How long have you lived in your current home?

- Less than a year
- 1-2 years
- 3-5 years
- 6-10 years
- More than 10 years
- Don't know
- Prefer not to answer

* Questions about household income and full-time residents can help identify if you and your household may be eligible for increased Energy Trust incentives