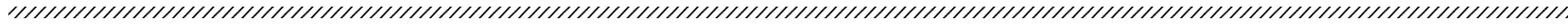


# January 1, 2024 Ductless Heat Pump Incentive Information Sheet



Residential | Information Sheet | PI 320<sub>I-HP</sub>



**Energy Trust ductless heat pump (DHP) incentives for Oregon customers of Portland General Electric or Pacific Power**

DHP incentives are limited to one per residence. Unless noted otherwise, DHP installed must be inverter-driven unit with HSPF2<sup>1</sup> of 8.10 or greater as rated by the Air Conditioning, Heating & Refrigeration Institution ([AHRinet.org](http://AHRinet.org)) and replace electric resistance heat as the residence's primary heat source to qualify. Highest capacity indoor head must be located in residence's main living space (e.g living room, great room).

All work must comply with the [Residential Specifications Manual](#) and all applicable Energy Trust ductless heat pump program requirements.

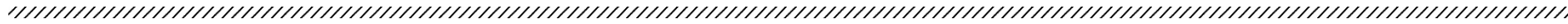
Ductless heat pump (DHP) incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Standard Residential program DHP incentive – with additional heating source</a>	\$500	Single-family home Manufactured home	System may be installed by any actively licensed CCB contractor. Applicable to homes replacing electric zonal heat that have an additional, non-electric heating source in the main living space. Incentive may be paid to homeowner or deducted from customer invoice and paid out to <a href="#">program approved trade ally</a> . Apply <a href="#">online</a> or submit <a href="#">Form 320C-HVAC (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Standard Residential program DHP incentive</a>	\$1,000	Single-family home Manufactured home	If replacing electric zonal heat, main living space cannot have an additional non-electric heating source present. System may be installed by any actively licensed CCB contractor. Incentive may be paid to homeowner or deducted from customer invoice and paid out to <a href="#">program approved trade ally</a> . Apply <a href="#">online</a> or submit <a href="#">Form 320C-HVAC (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Rental property DHP incentive</a>	\$1,800	Single-family home Manufactured home	System must be installed by <a href="#">program approved trade ally</a> . Incentive must be deducted from customer invoice and paid out to program approved trade ally. Apply <a href="#">online</a> or submit <a href="#">Form 320C-HVAC (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Savings Within Reach DHP incentive</a>	\$1,800	Single-family home Manufactured home	Household must meet <a href="#">Energy Trust's income qualification guidelines</a> . System must be installed by <a href="#">program approved trade ally</a> . Incentive must be deducted from customer invoice and paid out to program approved trade ally. Apply <a href="#">online</a> or submit <a href="#">Form 320SWR</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .

<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.

# January 1, 2024 Ductless Heat Pump Incentive Information Sheet

Residential | Information Sheet | PI 320<sub>I-HP</sub>



**Energy Trust ductless heat pump (DHP) incentives for Oregon customers of Portland General Electric or Pacific Power**

DHP incentives are limited to one per residence. Unless noted otherwise, DHP installed must be inverter-driven unit with HSPF2<sup>1</sup> of 8.10 or greater as rated by the Air Conditioning, Heating & Refrigeration Institution ([AHRinet.org](http://AHRinet.org)) and replace electric resistance heat as the residence's primary heat source to qualify. Highest capacity indoor head must be located in residence's main living space (e.g living room, great room).

All work must comply with the [Residential Specifications Manual](#) and all applicable Energy Trust ductless heat pump program requirements.

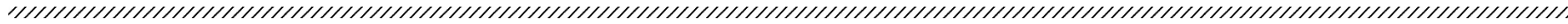
Ductless heat pump (DHP) incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Manufactured Home Promotion DHP incentive</a>	\$3,500	Manufactured home	Single-head (1:1) 15k – 18k capacity systems only. Systems with more than one indoor head do not qualify. Photo of indoor head location required. System must be installed by a participating trade ally. Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <b>Form 300HPP</b> to <a href="mailto:communitypartners@energytrust.org">communitypartners@energytrust.org</a> .
<a href="#">Regional Promotion DHP incentive</a>	\$2,900	Single-family home	Residence must be located in qualifying promotion region. Single-head (1:1) systems only. Systems with more than one indoor head do not qualify. Photo of indoor head location required. System must be installed by <a href="#">participating trade ally</a> and <b>replace electric zonal heat source</b> . Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <b>Form 300RHP</b> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a> .
<a href="#">Regional Promotion DHP incentive</a>	\$3,500	Single-family home	Residence must be located in qualifying promotion region. Single-head (1:1) systems only. Systems with more than one indoor head do not qualify. Photo of indoor head location required. System must be installed by <a href="#">participating trade ally</a> and <b>replace electric forced air furnace</b> . Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <b>Form 300RHP</b> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a> .
<a href="#">Regional Promotion DHP incentive</a>	\$3,500	Manufactured home	Residence must be located in qualifying promotion region. Single-head (1:1) systems only. Systems with more than one indoor head do not qualify. Photo of indoor head location required. System must be installed by <a href="#">participating trade ally</a> . Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <b>Form 300RHP</b> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a> .

<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.

# January 1, 2024 Heat Pump Incentive Information Sheet

Residential | Information Sheet | PI 320<sub>I-HP</sub>



**Energy Trust heat pump incentives for Oregon customers of Portland General Electric or Pacific Power**

Unless noted otherwise, heat pump installed must have an HSPF2<sup>1</sup> of 7.50 or greater as rated by the Air Conditioning, Heating & Refrigeration Institution ([AHRinet.org](http://AHRinet.org)) and replace electric forced air furnace as the residence's primary heat source to qualify. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.

All work must comply with the [Residential Specifications Manual](#) and all applicable Energy Trust heat pump program requirements.

Heat pump incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Standard Residential program heat pump incentive</a>	\$1,000	Single-family home Manufactured home	System may be installed by any actively licensed CCB contractor. Incentive may be paid to customer or deducted from customer invoice and paid out to <a href="#">program approved trade ally</a> . Apply <a href="#">online</a> or submit <a href="#">Form 320C-HVAC (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Rental property heat pump incentive</a>	\$3,000	Single-family home Manufactured home	System must be installed by <a href="#">program approved trade ally</a> . Incentive must be deducted from customer invoice and paid out to <a href="#">program approved trade ally</a> . Apply <a href="#">online</a> or submit <a href="#">Form 320C-HVAC (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Savings Within Reach heat pump incentive</a>	\$3,000	Single-family home Manufactured home	Household must meet <a href="#">Energy Trust's income qualification guidelines</a> . System must be installed by <a href="#">program approved trade ally</a> . Incentive must be deducted from customer invoice and paid out to program approved trade ally. Apply <a href="#">online</a> or submit <a href="#">Form 320SWR</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a> .
<a href="#">Manufactured Home Promotion heat pump incentive</a>	\$4,000	Manufactured home	Manufactured home must have been built during or after 1985. System must be installed by <a href="#">participating trade ally</a> . Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <a href="#">Form 300HPP</a> to <a href="mailto:communitypartners@energytrust.org">communitypartners@energytrust.org</a> .
<a href="#">Regional Promotion heat pump incentive</a>	\$4,000	Single-family home Manufactured home	Residence must be located in qualifying promotion region. If installed in a manufactured home, must have been built during or after 1985. System must be installed by <a href="#">participating trade ally</a> . Incentive must be deducted from customer invoice and paid out to participating trade ally. To apply, submit <a href="#">Form 300RHP</a> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a> .

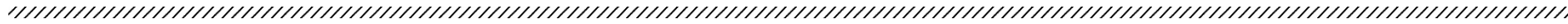
<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.

# January 1, 2024 Extended Capacity Heat Pump Incentive Information Sheet



Residential | Information Sheet | PI 320<sub>I-HP</sub>



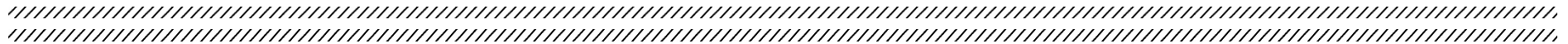
Energy Trust extended capacity heat pump incentives for Oregon customers of Portland General Electric or Pacific Power			
<p>Extended capacity heat pump can replace any heating system unless noted otherwise. System must be included in Energy Trust's list of <a href="#">qualifying products</a>. Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.</p> <p>All work must comply with the <a href="#">Residential Specifications Manual</a> and all applicable Energy Trust extended capacity heat pump program requirements.</p>			
Heat pump incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Standard Residential program extended capacity heat pump incentive</a>	\$1,000	Single-family home Manufactured home	<p>System may be installed by any actively licensed CCB contractor. Incentive may be paid to customer or deducted from customer invoice and paid out to <a href="#">program approved trade ally</a>.</p> <p>If back up heat present, must be electric. Controls must be set with an auxiliary heat lockout setting recommended by unit manufacturer when available. Indoor Configuration: Eligible system configurations must include a central ducted system with traditional air handler (<b>slim duct types do not qualify</b>) serving the primary living space of the home.</p> <p>To apply, submit <a href="#">Form 320EHP (PDF)</a> to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a>.</p>
<a href="#">Rental property or Savings Within reach extended capacity heat pump incentive</a>	\$2,000	Single-family home Manufactured home	<p>If applying for Savings Within Reach incentive, household must meet <a href="#">Energy Trust's income qualification guidelines</a> and system must be installed by <a href="#">program approved trade ally</a>.</p> <p>If applying for rental property incentive, home cannot be owner-occupied and system must be installed by a <a href="#">program approved trade ally</a>.</p> <p>If back up heat present, must be electric. Controls must be set with an auxiliary heat lockout setting recommended by unit manufacturer when available. Indoor Configuration: Eligible system configurations must include a central ducted system with traditional air handler (<b>slim duct types do not qualify</b>) serving the primary living space of the home.</p> <p>To apply, submit <a href="#">Form 320EHP (PDF)</a> for rentals or <a href="#">Form 320SWR</a> for Savings Within Reach to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a></p>
<a href="#">Extended capacity heat pump incentive replacing electric forced air furnace</a>	\$3,000	Single-family home Manufactured home	<p>If applying for Savings Within Reach incentive, household must meet <a href="#">Energy Trust's income qualification guidelines</a> and system must be installed by <a href="#">program approved trade ally</a>.</p> <p>If applying for rental property incentive, home cannot be owner-occupied and system must be installed by a <a href="#">program approved trade ally</a>.</p> <p>Incentive must be deducted from customer invoice and paid out to <a href="#">program approved trade ally</a>.</p> <p>If back up heat present, must be electric. Controls must be set with an auxiliary heat lockout setting recommended by unit manufacturer when available. Indoor Configuration: Eligible system configurations must include a central ducted system with traditional air handler (<b>slim duct types do not qualify</b>) serving the primary living space of the home.</p>

<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.

# January 1, 2024 Heat Pump Incentive Information Sheet

Residential | Information Sheet | PI 320<sub>I-HP</sub>



Energy Trust extended capacity heat pump incentives for Oregon customers of Portland General Electric or Pacific Power			
<p>Extended capacity heat pump can replace any heating system unless noted otherwise. System must be included in Energy Trust’s list of <a href="#">qualifying products</a>.                      Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.</p> <p>All work must comply with the <a href="#">Residential Specifications Manual</a> and all applicable Energy Trust extended capacity heat pump program requirements.</p>			
Heat pump incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
			To apply, submit <a href="#">Form 320ECHP (PDF)</a> or <a href="#">Form 320SWR</a> for Savings Within Reach to <a href="mailto:residentialforms@energytrust.org">residentialforms@energytrust.org</a>

Energy Trust extended capacity heat pump incentives for Oregon customers of Portland General Electric or Pacific Power			
<p>Extended capacity heat pump can replace any heating system unless noted otherwise. System must be included in Energy Trust’s list of <a href="#">qualifying products</a>.                      Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.</p> <p>All work must comply with the <a href="#">Residential Specifications Manual</a> and all applicable Energy Trust extended capacity heat pump program requirements.</p>			
Heat pump incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Regional Promotion extended capacity heat pump incentive</a>	\$2,000	Single-family home Manufactured home	<p>Residence must be located in qualifying promotion region.                      If installed in a manufactured home, must have been built during or after 1985.                      System must be installed by <a href="#">participating trade ally</a>.                      Incentive must be deducted from customer invoice and paid out to participating trade ally.                      If back up heat present, must be electric. Controls must be set with an auxiliary heat lockout setting recommended by unit manufacturer when available. Indoor Configuration: Eligible systems configurations must include a central ducted system serving the primary living space of the home.                      To apply, submit <a href="#">Form 300RHP</a> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a>.</p>

<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.

# October 1, 2023 Extended Capacity Heat Pump Incentive Information Sheet



Residential | Information Sheet | PI 320<sub>I-HP</sub>

**Energy Trust extended capacity heat pump incentives for Oregon customers of Portland General Electric or Pacific Power**

Extended capacity heat pump can replace any heating system unless noted otherwise. System must be included in Energy Trust’s list of [qualifying products](#).  
Cannot be combined with other heat pump, heat pump controls or smart thermostat incentives.

All work must comply with the [Residential Specifications Manual](#) and all applicable Energy Trust extended capacity heat pump program requirements.

Heat pump incentive program	Incentive Amount	Eligible Residence Type(s) <sup>2</sup>	Additional installation and contractor requirements
<a href="#">Regional Promotion extended capacity heat pump incentive</a>	\$4,000	Single-family home Manufactured home	Must replace existing electric forced air furnace. Residence must be located in qualifying promotion region. If installed in a manufactured home, must have been built during or after 1985. System must be installed by <a href="#">participating trade ally</a> . Incentive must be deducted from customer invoice and paid out to participating trade ally. If back up heat present, must be electric. Controls must be set with an auxiliary heat lockout setting recommended by unit manufacturer when available. Indoor Configuration: Eligible systems configurations must include a central ducted system serving the primary living space of the home. To apply, submit <b>Form 300RHP</b> to <a href="mailto:regionalpromo@energytrust.org">regionalpromo@energytrust.org</a> .

<sup>1</sup> HSPF2, EER2 and SEER2 requirements apply to equipment manufactured after January 1, 2023. If the equipment installed was manufactured prior to January 1, 2023, verify eligibility at [energytrust.org/eestandards](http://energytrust.org/eestandards).

<sup>2</sup> Single-family homes must be detached structures.